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Parental Code of Conduct

Current Status:
FINAL

Ratified

Document Control

Application	This policy pertains to all activities undertaken by all staff, parents and carers at Chandlers Ridge Academy
Associated policy reference and title	CRA-AP-002 Anti-Bullying Policy CR-AP-022 Complaints Procedure CR-AP-024 Parent Partnership Policy
Date of ratification	
Date to be reviewed	May 2018
Replacing	New policy
Policy Lead	Jo Turner
Members of working party	Senior Leadership Team, Friends of Chandlers Ridge
This policy has been ratified by: Board or Sub-Committee (specify)	Board of Directors

Consultation Audit Trail

Name	Role	Version	Date
Directors/ Friends of Chandlers Ridge/ SLT	Assurance	V0.1	25/4/17

Change Log

Summarise the major changes between versions below

Pg/Section	Change	Version	Date
	New Policy		

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Chandlers Ridge Academy Parental Code of Conduct

For the purposes of this policy the term “Parent” denotes those with parental responsibility¹ of children attending Chandlers Ridge Academy.

1. Introduction

1. At Chandlers Ridge Academy we value our strong relationship with parents. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, class teachers and the school community.
2. As a partnership, our parents understand the importance of a good working relationship to equip their children with the necessary skills for adulthood. For these reasons we continually welcome and encourage parents to participate fully in the life of our school. Our commitment to this is detailed in our Parent Partnership Policy².
3. To truly create the best outcomes for children requires the relationship between home and school to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that a child or children are safe and not open to undue distress and anxiety.

2. Code of Conduct

2.1 Holding the above principles in mind, parents and visitors are reminded:

1. To respect the caring ethos and values of the school;
2. That both teachers and parents need to work together for the benefit of their children;
3. Approaching school staff for help to resolve an issue is done in an appropriate manner;
4. All members of the school community are treated with respect using appropriate language and behaviour;
5. The school needs to work with a child in order to clarify their version of events in order to bring about an appropriate solution to an issue;
6. To correct their child’s actions especially where it could lead to conflict, aggressive or unsafe behaviour – both on and off the school premises.

2.2 In order to support a peaceful and safe school environment the school will not tolerate parents or visitors exhibiting the following:

1. Disruptive behaviour which interferes or threatens to interfere with any of the schools operation or activities anywhere on the school premises;
2. Any inappropriate behaviour on the school premises;
3. Using loud or offensive language or displaying temper;
4. Threatening, in any way, a member of school staff, visitor, fellow parent or pupil;
5. Damaging or destroying school property;

¹ For further reference, the definition of parental responsibility can be found here <https://www.gov.uk/parental-rights-responsibilities/what-is-parental-responsibility>

² <http://chandlersridge.org.uk/policies/>

6. Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communications to anyone within the school community;
7. Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, at the school on Facebook or other social media sites. (See Appendix 1);
8. The use of physical or verbal aggression towards another adult or child. This includes physical punishment against your own child on school premises;
9. Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences);
10. Parking illegally or without consideration of residents and all road users;
11. Driving at excessive speed;
12. Smoking, taking illegal drugs or the consumption of alcohol on school premises. (Alcohol may only be consumed during authorised events);
13. Dogs being brought on to school premises (other than guide dogs).

Should any of the above occur on school premises the school may feel it is necessary to take action by contacting the appropriate authorities and/or sadly, consider banning the offending adult from entering the school premises.

Thank you for abiding by this policy in our school. Together we create a positive and uplifting environment not only for the children but also all who work and visit our school.

Note: Can parents please ensure they make all persons responsible for collecting their children aware of this Code of Conduct.

Appendix 1

1. Inappropriate use of Social Network Sites

1. Social media websites are being used increasingly to fuel campaigns and complaints against schools, headteachers, school staff, and in some cases other parents or pupils.
2. The Department for Education/Government and Directors of Chandlers Ridge Academy consider the use of social media websites being used in this way as unacceptable.
3. Any concerns you may have about the school or your child/children must be made through the appropriate channels by speaking to the class teacher or the headteacher where they will be dealt with fairly, appropriately and effectively for all concerned.

2. Libellous or Defamatory posts

1. In the event that any pupil or parent/carer of a child/children at Chandlers Ridge Academy is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site.
2. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this.
3. The school will also expect that any parent/carer or pupil removes such comments immediately.

3. Cyber Bullying

1. We take very seriously the use of cyber bullying by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

The school will also consider its legal options to deal with any such misuse on social **networking and other sites**.